

SUPPLIER QUALITY ASSURANCE

COURSE OBJECTIVES

This course is designed to train participants in the principles and practices in understanding Supplier Quality Assurance.

COURSE CONTENT

This course consists of eight sessions covering the following topics;

1. The Need for Quality in Supplies and Suppliers

- To understand the need for quality of components, raw materials and services provided by external suppliers in relation to the Quality of the manufactured product

2. The Purchasing System – Evolution of purchasing best practice

- To demonstrate the role of Purchasing activities in moving towards an effective Purchasing system

3. Supplier Selection/ Qualification

- To understand the principles involved in selecting potential suppliers and the Qualification process.

- To ensure suppliers are qualified on the basis of their capability to meet stated requirements.

4. Supplier Auditing Process

- To understand all the activities in Supplier Auditing which include preparing and planning an audit, the audit proper, development of checklists and the audit report write up.

5. Supplier Rating & Scoring System

- To understand the need in establishing a supplier rating system and also looking at Supplier Performance Indicators

6. Developing a Supplier Certification Programme

- To understand the various aspects involved in the certification of suppliers.

7. Supplier Motivation

- To demonstrate the importance of creating a harmonious relationship with suppliers and always creating a win/win situation for both the manufacturer and supplier

FOR WHOM

This course is designed for personnel responsible for managing suppliers and supply chain including Supplier Quality Assurance (SQA)/ Supplier Quality Engineer (SQE) personnel and also purchasing plus warehouse department.

DURATION

This is a 2 day course running from 9.00 am to 5.00 pm.